

The Challenge

The customer needed to create a robust and quality driven testing methodology that supported their numerous development projects.

They also had to evaluate, select and implement specific testing tools to increase the overall efficiencies gained by the test activities.

They required expert help in order to achieve an effective implementation and to obtain the greatest amount of efficiency from selected test tool.

The Solution

Tescom's services included:

- ★ Automated Testing
- ★ Performance & Load Testing
- ★ Testing Resources
- ★ Test Plan, Management, Design and Execution

Tescom introduced health checks and a rigid regression testing process, conducted an extensive test tool evaluation of three complete test tool suites, and introduced a best practice approach whereby code and data are abstracted and a framework is built around the test code to ease maintenance.

The Result

The customer now has a fully integrated test tool suite which includes test management and defect tracking. This allows them greater flexibility and improved management reporting by providing specific and measurable metrics.

The client is secure in the knowledge that their online business will not lose revenue due to a website crash.

Tescom's experts also found several performance issues with the customer's website and advised as to how to best streamline their work for improved customer interaction.

The Customer

The customer is one of the largest independent providers of investment management & financial planning services in the UK.

The customer manages over £21 billion on behalf of 100,000 private clients, charities and pension funds. Recognised as a leading adviser to UK small & mid cap companies, the customer specialises in Consumer, Healthcare, Human Capital, IT, Leisure, Support Services and Transport.